



SERVICE STANDARD INDEX

2 AUGUST 2024

Service Administration – General (Including Conduct and Ethics)

SS No.	Service Standard Name	Version	Approved Date	Owner
1.1.2	Discipline			
1.1.3	Grievances			
1.1.7	Code of Conduct and Ethics (incl. Code)	4.2	22 Feb 2022	EDPS
1.1.9	Working with Children Check	5.0	2 Aug 2021	EDPS
1.1.14	Personal Information and Privacy	2.6	12 Dec 2023	EDTFL
1.1.14A	Privacy Management Plan	1.2	12 Dec 2023	EDTFL
1.1.14B	Data Breach Response Plan	1.0	12 Dec 2023	EDTFL
1.1.16	Fundraising Activities (Provision of Goods and Services)	1.2	30 Apr 2007	EDTFL
1.1.19	Intellectual Property	1.0	31 May 2009	EDTFL
1.1.21	Removal from Brigade Membership	3.0	15 Jul 2024	EDPS
1.1.24	Assistance in Legal Matters for Members of the NSW RFS	2.0	9 May 2016	EDTFL
1.1.25	Disclosing Charges and Convictions	1.0	15 Jul 2024	EDPS
1.1.28	Injury/Accident Reporting and Investigation	1.0	9 Dec 2008	EDPS
1.1.30	Public Interest Disclosures in the NSW RFS	4.0	5 Oct 2023	EDPS
1.1.32	Fraud and Corruption Prevention	1.2	3 Oct 2022	EDTFL
1.1.33	Reporting and Investigating Child Protection Related Allegations	1.0	14 Apr 2021	EDPS
1.1.34	Workplace Complaints Resolution	1.0	15 Jul 2024	EDPS
1.1.41	Photographic Identification Cards for NSW RFS Volunteer Members	1.0	27 Aug 2011	DCFO
1.1.42	Respectful and Inclusive Workplace	2.0	7 Mar 2024	EDPS

Service Administration – Command Structure

SS No.	Service Standard Name	Version	Approved Date	Owner
1.2.1	NSW RFS Ranking and Rank Insignia	4.3	22 Dec 2023	DCFO

Service Administration - Authorities

SS No.	Service Standard Name	Version	Approved Date	Owner
1.3.1	Operational Delegations and Authorisations	3.7	7 Jun 2022	DCFO
1.3.2	Powers of Officers	3.2	19 Mar 2013	DCFO
1.3.2A	Powers of Officers (Jervis Bay Territory)	1.5	19 Mar 2013	DCFO

1.3.4	Rural Fire District Service Agreements	2.0	16 Aug 2010	DCFO
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Service Administration – Corporate Communications

SS No.	Service Standard Name	Version	Approved Date	Owner
1.4.1	Organisational Communication	1.2	20 Sept 2022	EDPS
1.4.2	NSW RFS Brand	2.1	20 Aug 2019	EDPS
1.4.4	Volunteer Member and Visitor Access to Network Services and Data	1.1	13 Nov 2019	EDTFL
1.4.5	Social Media	2.1	13 Feb 2019	EDPS
1.4.6	NSW RFS Websites	2.1	5 Dec 2017	EDPS
1.4.8	Media	1.2	16 Mar 2022	EDPS

Service Administration - General

SS No.	Service Standard Name	Version	Approved Date	Owner
1.5.1	Management of NSW RFS Policy Documents	1.2	13 Nov 2019	EDPS
1.5.2	Environment	1.0	17 May 2019	DCPC
1.5.3	NSW RFS/RFSA Consultative Committees	1.4	24 Mar 2023	DOC
1.5.4	NPWS All Parks Passes	1.0	15 Jun 2018	EDPS
1.5.5	Area Management Model Transition	1.0	18 Dec 2019	DCFO
1.5.6	Lessons Management Framework	1.2	11 Mar 2024	DCPC
1.5.6A	Lessons Management Framework	3.0	11 Mar 2024	DCPC

Brigade Administration - Brigades

SS No.	Service Standard Name	Version	Approved Date	Owner
2.1.1	Formation and Disbandment of Brigades and Groups of Brigades	2.2	7 Jun 2022	DCFO
2.1.2	Brigade Constitution	3.1	18 Mar 2020	DCFO
2.1.3	Brigade Registers	2.1	30 Jul 2018	DCFO
2.1.4	Appointment of Field and Group Officers	3.1	16 Mar 2022	DCFO
2.1.5	Child and Youth Participation in NSW RFS Activities	4.0	2 Aug 2021	EDPS
2.1.6	Volunteer Membership Applications	4.0	20 Dec 2021	EDPS
2.1.7	Management of Brigade Records	1.0	22 Feb 2019	DCFO
2.1.9	Participation by Ongoing Staff in Brigade Activities	1.2	20 Nov 2018	EDPS
2.1.10	Brigade Classification and Endorsements	1.0	25 Nov 2021	DCFO
2.1.13	NSW Rural Fire Service Community Fire Units	1.0	27 Aug 2011	DCFO
2.1.14	Management of Deductible Gift Recipient Status for NSW RFS Brigades	1.0	6 Nov 2012	EDTFL

SS No.	Service Standard Name	Version	Approved Date	Owner
2.1.15	District and Area Volunteer Engagement	1.0	16 Mar 2022	DCFO

Operations – NSW Rural Fire Service

SS No.	Service Standard Name	Version	Approved Date	Owner
3.1.2	Incident Dispatch	2.1	5 Dec 2017	DCFO
3.1.3	Incident Reporting	2.1	14 Aug 2017	DCFO
3.1.4	Remote Area Firefighter Fitness Testing	1.0	21 Apr 2004	DCFO
3.1.6	Operational Doctrine	4.0	20 Dec 2023	DCPC
3.1.8	Critical Incidents	2.0	26 Feb 2019	DCFO
3.1.9	Fire Investigation	3.0	9 Apr 2021	DCFO
3.1.11	Catering in the NSW RFS	3.0	3 Feb 2023	DCFO
3.1.14	Fatigue Management	2.0	15 Mar 2016	EDPS
3.1.15	Bush Fire Building Impact Analysis	1.0	13 Jun 2012	DCFO
3.1.17	NSW RFS Rescue Operations	1.0	26 Feb 2019	DCFO

Operations – Coordinated Bush Firefighting

SS No.	Service Standard Name	Version	Approved Date	Owner
3.2.1	Coordinated Firefighting and Air Operations	3.0	10 Oct 2013	DCFO
3.2.2	Assistance to Other Emergency Service Organisations	2.1	6 Dec 2017	DCFO

Prevention - Planning

SS No.	Service Standard Name	Version	Approved Date	Owner
4.1.4	Neighbourhood Safer Places	2.1	28 Jun 2021	DCPC
4.1.5	Assistance for Infirm, Disabled and Elderly Residents (AIDER)	1.0	25 Oct 2016	DCPC

Prevention - Implementation

SS No.	Service Standard Name	Version	Approved Date	Owner
4.2.1	Bush Fire Danger Periods	3.1	14 Aug 2017	DCFO
4.2.2	Fire Permits	5.0	24 Jul 2024	DCFO
4.2.2-1	Fire Permits Guideline	1.0	24 July 2024	DCFO
4.2.2A	Fire Permits (Deceased Livestock)			

Resources - Standards

SS No.	Service Standard Name	Version	Approved Date	Owner
5.1.3	Communication Systems	4.0	17 Mar 2022	EDTFL
5.1.4	NSW RFS Appliance Standards	3.1	9 Apr 2018	DCPC

SS No.	Service Standard Name	Version	Approved Date	Owner
5.1.5	Personal Protective Equipment and Personal Protective Clothing	6.0	16 Mar 2022	DCPC
5.1.6	Secondhand Appliance Transfer Program	2.0	6 Nov 2012	DCPC
5.1.7	Appliance and Vehicle Category Details	3.2	13 Jul 2016	DCPC
5.1.9	Respiratory Protective Equipment	2.2	28 Jan 2022	DCPC
5.1.10	Accommodation Standards and Building Construction Projects	4.0	11 May 2017	DCPC

Resources - Acquisition

SS No.	Service Standard Name	Version	Approved Date	Owner
5.2.2	Return of Equipment Allocated to Members of the Service	1.4	15 Aug 2016	EDPS

Resources - Management

SS No.	Service Standard Name	Version	Approved Date	Owner
5.3.1	Equipment Maintenance	2.1	17 Sep 2018	DCPC
5.3.3	Annual Inspection of Unregistered Rural Fire Service Vehicles, Trailers and Plant	1.1	11 Oct 2004	DCPC
5.3.4	Maintenance of Buildings	1.1	14 Dec 2010	DCPC
5.3.5	Fleet Insurance for NSW RFS Appliances	2.1	21 Apr 2021	DCPC
5.3.6	Automatic Vehicle Location (AVL)	1.0	26 Feb 2019	DCFO
5.3.8	Inventories	1.0	30 Jun 2020	DCPC

Resources - Disposal

SS No.	Service Standard Name	Version	Approved Date	Owner
5.4.1	Asset Disposal	1.0	15 May 2002	DCPC

Training - Standards

SS No.	Service Standard Name	Version	Approved Date	Owner
6.1.2	Qualifications for NSW RFS Members	3.6	5 Dec 2017	EDPS
6.1.3	Training in the NSW Rural Fire Service	4.2	28 Jun 2019	EDPS
6.1.5	Live Fire Training	1.1	15 Jun 2018	EDPS
6.1.6	State Training Academy	1.0	27 Feb 2023	DCPC

Welfare

SS No.	Service Standard Name	Version	Approved Date	Owner
7.1.1	Chaplaincy and Family Support	1.4	1 Jun 2020	EDPS

7.1.2	Critical Incident Support Services (CISS)	1.2	13 Apr 2016	EDPS
7.1.3	Workers Compensation for NSW RFS Volunteers	1.1	9 Apr 2020	EDPS
7.1.5	Automated External Defibrillators	2.0	2 Dec 2016	DCPC
7.1.6	Health and Safety Management System (HSMS)	1.1	16 Jun 2020	EDPS
7.1.7	Smoking in the Workplace	1.0	18 Sep 2018	EDPS
7.1.8	Work Health and Safety Consultation and Issues Resolution	1.1	7 Jan 2019	EDPS

Protocols

SS No.	Service Standard Name	Version	Approved Date	Owner
8.1.1	Uniforms for NSW RFS Members	3.2	7 Mar 2019	EDPS
8.1.2	Vehicle Marking and Identification	3.1	9 Jan 2007	DCPC
8.1.3	Ceremonies and Events	2.1	9 Apr 2018	DOC

Awards

SS No.	Service Standard Name	Version	Approved Date	Owner
9.1.1	Internal Service Awards	4.3	9 Apr 2018	DOC
9.1.2	External Service Awards	5.0	13 Nov 2019	DOC